

How to configure your Netcomm NF18MESH and Satellite with your FTTP, FW, HFC and FTTC NBN Services

Before we get started . . .

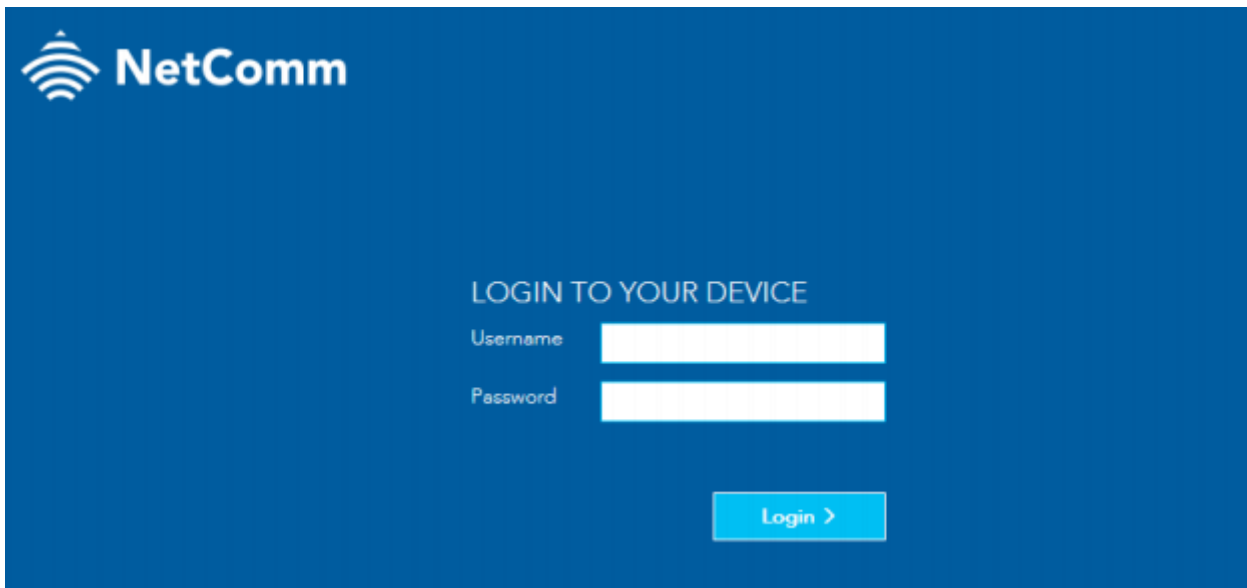
Make sure that you have followed the Installation Guide for FTTP, FW, HFC and FTTC Service. You normally do not have to configure your modem as we dispatch it pre-configured. But in the rare instance that you need to. Please refer to the instructions below:

Step 1

Unbox your new Netcomm NF18MESH and plug it in to the mains power.

Step 2

Open a web browser (such as Mozilla Firefox® or Google Chrome™), type <http://cloudmesh.net> into the address bar and press Enter. If you encounter difficulties connecting, type <http://192.168.20.1> and press Enter.

A screenshot of the NetComm login screen. The background is a solid blue color. In the top left corner, there is the NetComm logo, which consists of a stylized white wave icon followed by the text 'NetComm' in white. Below the logo, the text 'LOGIN TO YOUR DEVICE' is displayed in white. Underneath this text, there are two white input fields: one for 'Username' and one for 'Password'. At the bottom right of the form, there is a blue button with the text 'Login >' in white.

Step 2

At the login screen, type admin into the Username field. In the Password field, enter the password printed on the gateway label (affixed to the back panel of the gateway) then click the Login > button. If the details above did not work, you can also try to log in using the details below:

Username: admin

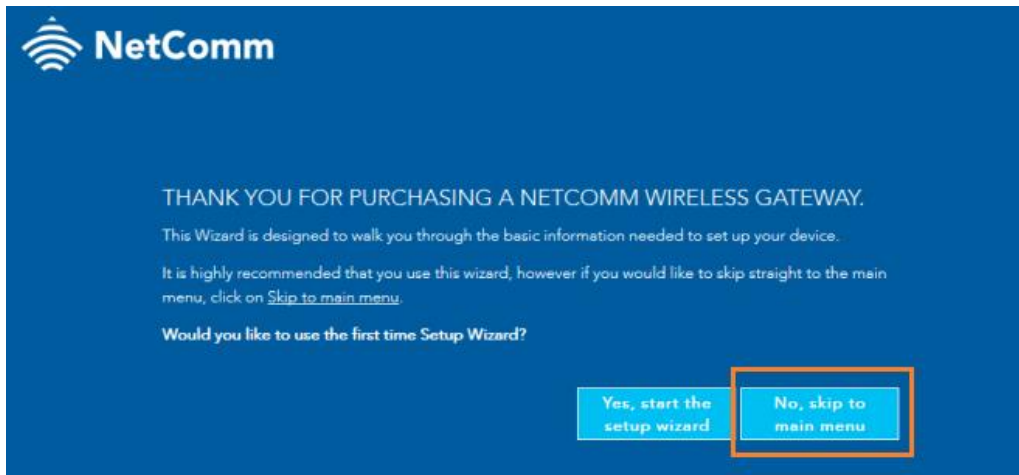
Password: admin + last 6 digits of your modem's MAC address (e.g. adminB3C4D5)

Please note that the password is case sensitive. All the letters on the MAC address are in capital letters.

Step 3

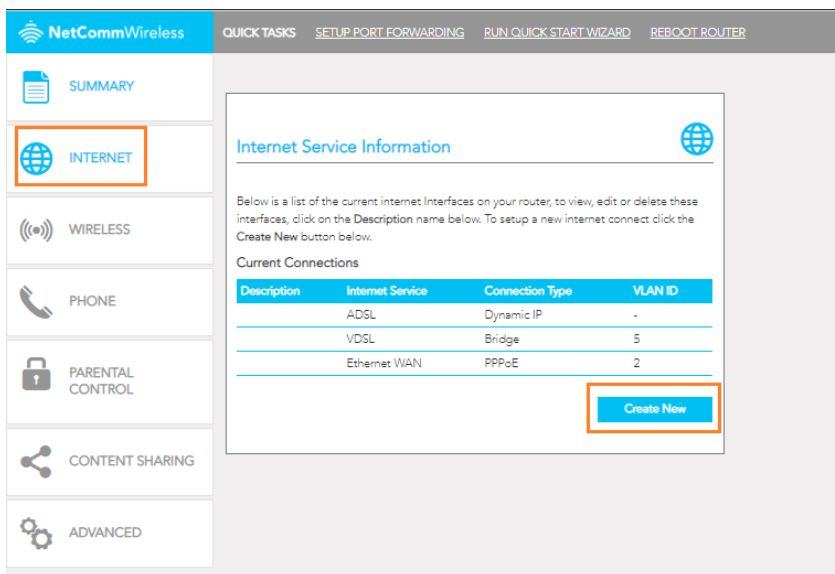
Upon first login, the gateway displays the first-time setup wizard. We recommend skipping the wizard to configure your internet connection.

Click the No, skip to main menu button.



Step 4

Click on **Internet** and **Create New**.



Create new Internet Service connection

Description:

Internet Service:
 ADSL VDSL Ethernet WAN

Connection Type:
 PPPoE PPPoA Dynamic IP Static IP Bridge

VPI: VCI:

Username: Password:

Select Internet Service, select **Ethernet WAN**.

Under Connection Type, select **PPPoE**

Enter the **Username** and **Password** indicated on the NBN Emails sent to you.

Example:

Username: 0000000000001111@wba.nbnonline.com.au

Password: 0000000000001111

Leave the VPI and VCI as blank unless advised otherwise.

Click on **Apply**.

Step 5

Once the details are saved, the modem would attempt to connect to the server. Wait up to 5 minutes to see if the Internet light on the modem has changed.

Step 6

If the WAN and Internet light are both on, you may then proceed to connect a device via Wired or Wireless and begin browsing. If the above steps did not work, please contact our Technical team at 1800 211 112.

Support

More helpful guides and emulators are available from the links below:

NF18MESH Emulator – [click here](#)

Guides and Manuals – [click here](#)