

Terms and Conditions - Small Change Big Change

Thank you for agreeing to an ongoing monthly donation of \$1 to Small Change Big Change, an initiative of the Trustee for Telco Together Fund ABN 91 256 972 804 trading as Telco Together Fund (TTF). TTF is a charity registered with the Australian Charities & Not-for-profits Commission.

Tangerine Telecom Pty Ltd ABN 11 602 814 791 (**Tangerine**) is assisting TTF by offering the on-bill donation program Small Change Big Change, through which Tangerine customers may make donations to TTF by way of add-on to their Tangerine monthly account.

We have set out below the details of how the on-bill donation works but if you are in anyway uncertain, something is not clear or you have any questions about how this offer may apply to you, please contact us on 1800 733 368.

- As part of the initiative, you agree to donate \$1 AUD each month to TTF (**Donation**). The
 donation will be added to your Tangerine Account and will be billed as part of your monthly
 invoice.
- 2. Tangerine collects your donation on behalf of TTF. 100% of your nominated TTF Donation will be provided to TTF within 60 days of receiving your Donation.
- 3. The Donation will appear on each month's bill and will repeat monthly until cancelled by you or until your services are no longer with Tangerine (whichever occurs first).
- 4. Once a Donation has been paid to Tangerine, the Donation will not be refunded or credited.
- If you have set up direct debit for your account, please ensure that you have sufficient funds at time of automatic direct debit to cover both the Donation and your monthly account fees.
 Failure to ensure sufficient funds may result in bounce payment fees or late payment fees.
- 6. Tangerine is not responsible for the manner in which TTF applies your Donation/s in any particular way or for any particular purpose and accepts no liability over Donations provided. If you are unhappy with TTF's use of the Donation, you should contact TTF directly and/or cancel your Donation.
- 7. You may cancel a future Donation at any time before your bill has been issued by calling us on 1800 211 112.
- 8. If you provide a Donation, we may share your personal details with TTF. For further information about how TTF may use your information, please refer to the TTF privacy policy.
- 9. Tangerine may modify or cease the Program at any time for any reason without notice or liability to you or any other party.