

TERMS AND CONDITIONS

TANGERINE NBN™ DISCOUNT OFFER FOR NEW CUSTOMERS

This offer provides new Tangerine customers with a discount off the Recommended Retail Price (RRP) of an eligible nbn™ Plan for 6 months as follows:

- Value - \$15 a month off the RRP for 6 months
- Value Plus - \$15 a month off the RRP for 6 months
- Speedy - \$27 a month off the RRP for 6 months
- SuperSpeedy - \$20 a month off the RRP for 6 months
- UltraSpeedy - \$20 a month off the RRP for 6 months
- Fixed Wireless Plus - \$15 a month off the RRP for 6 months

This offer is valid from 1 March 2023 until withdrawn by Tangerine, which it may do at any time without notice.

This offer is only available to new Tangerine customers that are connecting an eligible Tangerine nbn™ service for the first time. The 6 months is a promotional period and commences from the day your eligible Tangerine nbn™ service is activated. After this, the cost of your plan will revert to the Recommended Retail Price (RRP) current at that time. The RRP of Tangerine nbn™ plans are available on the [Tangerine website](#) and is subject to change in accordance with our [Standard Form of Agreement](#).

This offer is subject to the full terms and conditions and eligibility criteria below:

1. This offer provides eligible customers with a discount on the monthly fees that apply to their nbn™ plan for 6 months when they sign-up to a select Tangerine plan. The discount applicable to each Tangerine nbn™ plan eligible to receive this offer is as set out in these terms above.
2. The monthly discount applicable to your eligible plan will automatically be deducted from your first, second, third, fourth, fifth, and sixth invoices, or until you cancel your service or change to an ineligible plan (whichever is earlier).
3. This offer is only available to new customers that are connecting to an eligible Tangerine nbn™ service for the first time. It is not available to customers with an existing Tangerine nbn™ service or who have previously had a Tangerine nbn™ service. The offer is only available once per customer and per premises.
4. The offer will commence from the day your eligible nbn™ service is activated on the nbn™ network and will run for 6 months. After the 6 month promotional period, the cost of your plan will revert to the Recommended Retail Price (RRP) current at that time. The RRP will be the price shown on the Tangerine website and in the Critical Information Summary for your plan.
5. If you change to an ineligible Tangerine nbn™ plan during the 6 month offer period, the discount will be removed from your account and your new Tangerine nbn™ plan will be charged at the RRP shown on the Tangerine website, subject to any applicable discounts or offers that may be available with your new plan at the time of activation.
6. All discounts available with this offer apply to plan fees only and do not apply to the following:
 - a. any modem charges. If you choose to purchase a modem (rather than BYO or 'bring your own') you will be charged for the cost of the modem, at time of application. Modems supplied by Tangerine are unlocked and may be able to be used with another nbn™ service provider;

- b. any nbn™ New Development Fee charge or nbn™ New Copper Pair charge. These are charges that are passed through from NBN Co; and c. any additional services or charges outside the base monthly nbn™ plan fee.
7. Not all plans are available at all premises. Please ensure you use our website address checking tool to establish whether your selected plan is available to you. If your premise is in the nbn™ sky muster satellite region or you fall outside of the nbn™ footprint this offer will not be available to you.
8. This offer is offered on a no fixed term contract. You are free to cancel at any time without charges. However, cancelling your service within the first 6 months forfeits any remaining discounted months.
9. This offer cannot be transferred to another person or party.
10. Should you relocate address within the first 6 months, the offer is transferable to your new address.
11. This offer is not valid in conjunction with any other offer or discount.
12. This offer may be cancelled, varied or withdrawn by Tangerine at any time.
13. If you sign up, Tangerine will be your service provider and the provision of your nbn™ service is subject to our [Standard Form of Agreement](#) and these Terms and Conditions.
14. The discounted nbn™ services must not be resold and are intended for use by the account holder only.

If you have any questions about how this offer may apply to you, please contact us on 1800 211 112 or via live chat on our website.