

TANGERINE MOBILE DOUBLE DATA CAMPAIGN TERMS AND CONDITIONS



The offer of double data for 6 months is for customers who sign up for an eligible new Tangerine mobile plan between 1 November 2022 and 31 January 2023 (Offer Period) and maintain an eligible mobile plan for at least 6 months from the date of activation.

If you sign up, Tangerine will be your service provider for your mobile service and will handle all technical enquiries, complaints and servicing. The provision of your mobile service will be subject to Tangerine's standard terms of service and policies, which are available [here](#) on the Tangerine Website.

This offer is subject to the full terms and conditions and eligibility criteria below:

1. Plans eligible to receive this offer are Tangerine's 4G plans with 22Gb, 32Gb, 42Gb and 100Gb of included data.
2. The double data offer will be applied to a customer's eligible mobile service on activation and at the start of the next 5 bill cycles. On expiry of the 6-month promotional period, your plan will revert to the standard amount of included data advertised with your plan.
3. A SIM supplied with an eligible plan purchased during the Offer Period must be activated no later than 14 days after the Offer Period to receive the offer.
4. Bonus data unused at the end of any billing period during the offer will automatically be moved to your databank for future use, up to the maximum databank cap for your service. If you reach your databank cap, unused bonus data will expire at the end of the billing period in which it is awarded. Data stored in databank does not expire but will be forfeited if your mobile service is downgraded, cancelled or terminated for any reason.
5. If you change to a different eligible mobile plan after activation, you will continue to receive the offer on the new plan for the remaining portion of the 6-month term based on the amount of data included with the new plan. Changing to a different eligible plan during the Offer Period will not cause the 6-month term to restart.
6. If you change to an ineligible plan after activation, you will cease receiving the offer from the date of the plan change and forfeit any unused accrued offer benefits.
7. Eligible mobile plans are provided on a no fixed term contract and can be cancelled at any time without charges, but this will forfeit any remaining months of the offer.
8. Customers who activate an ineligible Tangerine mobile plan but change to an eligible plan during the Offer Period are not entitled to receive the offer.
9. Double data is not available and does not accrue while an eligible mobile service is suspended for any reason.
10. This offer cannot be transferred to another person or party.
11. The offer cannot be obtained outside of the Offer Period and cannot be applied retrospectively.
12. Tangerine mobile services must not be resold and are intended for use by the account holder only.

If you have any questions about how this offer may apply to you, please contact us on 1800 211 112 or via live chat on our website.