

## TANGERINE MOBILE 2-MONTHS FREE PLAN FEES FOR ELIGIBLE CUSTOMERS ON A NEW 4G OR 5G SIM ONLY PLAN

The offer of 2-months free plan fees on a Tangerine mobile plan is for new and existing Tangerine customers who sign up for any new Tangerine 4G or 5G mobile plan, or switch an existing legacy Tangerine mobile service (activated before 21/09/2022) to a new Tangerine 4G or 5G mobile plan, between 28 March 2023 and 1 May 2023 (**Eligible Customers**). This offer is not available to customers with existing Tangerine mobile services activated on or after 21/9/2022 who are upgrading or downgrading an existing plan.

This offer is only available to Eligible Customers who activate the offer via the Tangerine website and complete the check-out process for an eligible mobile plan online in accordance with the terms below.

The 2 months is a promotional period and commences from the day that your new Tangerine mobile service is activated. After this promotional period, the cost of your mobile plan will revert to the Recommend Retail Price (RRP) current at that time. The RRP of Tangerine mobile plans are subject to change in accordance with Tangerine's terms of service.

If you sign up, Tangerine will be your service provider for your mobile service and will handle all technical enquiries, complaints and servicing. The provision of your Tangerine service will be subject to Tangerine's standard terms of service and policies, available [here](#) on the Tangerine website.

This offer is subject to the full terms and conditions and eligibility criteria below:

1. The promotional period commences on 28/03/2023 and ends on 11:59pm AEDT 1/5/2023. Sign-ups for new Tangerine mobile services completed outside of the promotional period (28/03/2023 to 1/5/2023) will not be eligible to receive the 2-months free plan fees offer.
2. This offer is only available to Eligible Customers who activate the offer via the Tangerine website and complete the check-out process for a new mobile plan online.
3. Eligible Customers without an existing Tangerine mobile service must select any Tangerine 4G or 5G mobile plan on the Tangerine mobile web page and complete the check-out process for that plan online.
4. Eligible Customers with an existing legacy Tangerine mobile service must select a new Tangerine 4G or 5G mobile plan on the Tangerine mobile web page, log in to their Tangerine account using their existing account details and complete the check-out process for that plan online.
5. The offer of 2 months free plan fees on your new mobile plan will commence from the day that your new mobile service is first activated and will run for 2 months. This offer is a once off discount to be applied monthly over a period of 2 months.
6. After this promotional period the cost of your mobile plan will revert to the Recommend Retail Price (RRP) current at that time

7. All discounts available with this offer apply to plan fees only and do not apply to the following:
  - a. Any additional services, charges or usage outside of your base monthly plan fee, including any non-standard calls or messages that are charged on a pay as you go basis.
  - b. Any add-on data plans, international calling plans, international travel packs or other add-on plans that are available for purchase and use in conjunction with your base mobile plan; and
  - c. Charges for any mobile handset that you purchase separately from us.
8. Customers switching an existing legacy Tangerine mobile service (activated before 21/09/2022) onto a new 4G or 5G plan will require a new SIM card. This will be sent to you by post to the mailing address registered on your account, so please ensure your details are up to date.
9. This offer is offered on a no fixed term contract. You are free to cancel at any time without charges. However, cancelling your service within the first 2 months forfeits any remaining full or partial months discounted.
10. This offer cannot be transferred to another person or party.
11. Unless otherwise expressly stated in any other applicable offer terms, this offer is not valid in conjunction with any other offer or discount.
12. This offer will apply to a maximum of 5 mobile services per account.
13. The RRP may be changed at any time by giving 30 days written notice by email. The RRP will be the price shown on the Tangerine website for personal Tangerine mobile services.
14. The discounted Tangerine mobile services must not be resold and are intended for use by the account holder only.

If you have any questions about how this offer may apply to you, please contact us on 1800 211 112 or via live chat on our website.