

TERMS AND CONDITIONS - TANGERINE THURSDAY

2-MONTHS FREE TANGERINE MOBILE PLAN FEES

The offer of 2-months free plan fees is available to all customers that sign up to a new Tangerine mobile service between 24 November 2022 and 28 November 2022. This offer is only available to customers who have activated the offer via the Tangerine website, and this can be done by visiting from a dedicated offer landing page.

The 2 months is a promotional period and commences from the day that your new mobile service is activated. After this promotional period the cost of your plan will revert to the Recommend Retail Price (RRP) current at that time. The RRP of Tangerine mobile plans are subject to change in accordance with Tangerine's terms of service.

If you sign up, Tangerine will be your service provider for your mobile service and will handle all technical enquiries, complaints and servicing. This offer is subject to the full terms and conditions and eligibility criteria below:

1. The promotional period commences on 24/11/2022 and ends on 11:59pm AEDT 28/11/2022. Sign-ups for new Tangerine mobile services completed outside of the promotional period (24/11/2022 to 28/11/2022) will not be eligible to receive the 2-months free plan fees offer.
2. This offer is available to all customers that sign up to a new Tangerine mobile plan during the promotional period.
3. The offer of 2 months free plan fees on your new mobile plan will commence from the day that your mobile service is first activated and will run for 2 months. This offer is a once off discount to be applied monthly over a period of 2 months.
4. After this promotional period the cost of your plan will revert to the Recommend Retail Price (RRP) current at that time.
5. All discounts available with this offer apply to plan fees only and do not apply to the following:
 - a. Any additional services, charges or usage outside of your base monthly plan fee, including any non-standard calls or messages that are charged on a pay as you go basis.
 - b. Any add-on data plans, international calling plans, international travel packs or other add-on plans that are available for purchase and use in conjunction with your base mobile plan; and
 - c. Charges for any mobile handset that you purchase separately from us.
6. Customers switching an existing Tangerine mobile service (activated before 21/09/2022) onto a new 4G or 5G plan will require a new SIM card.

7. This offer is offered on a no fixed term contract. You are free to cancel at any time without charges. However, cancelling your service within the first 2 months forfeits any remaining months discounted.
8. This offer cannot be transferred to another person or party.
9. This offer is not valid in conjunction with any other offer or discount.
10. This offer will apply to a maximum of 5 mobile services per account.
11. The RRP may be changed at any time by giving 30 days written notice by email. The RRP will be the price shown on the Tangerine website for personal Tangerine mobile services.
12. The discounted Tangerine mobile services must not be resold and are intended for use by the account holder only.
13. If you have any questions about how this offer may apply to you, please contact us on 1800 211 112 or via live chat on our [website](#).



TANGERINE MOBILE DOUBLE DATA CAMPAIGN TERMS AND CONDITIONS



The offer of double data for 6 months is for customers who sign up for an eligible new Tangerine mobile plan between 1 November 2022 and 31 January 2023 (Offer Period) and maintain an eligible mobile plan for at least 6 months from the date of activation.

If you sign up, Tangerine will be your service provider for your mobile service and will handle all technical enquiries, complaints and servicing. The provision of your mobile service will be subject to Tangerine's standard terms of service and policies, which are available [here](#) on the Tangerine Website.

This offer is subject to the full terms and conditions and eligibility criteria below:

1. Plans eligible to receive this offer are Tangerine's 4G plans with 22Gb, 32Gb, 42Gb and 100Gb of included data.
2. The double data offer will be applied to a customer's eligible mobile service on activation and at the start of the next 5 bill cycles. On expiry of the 6-month promotional period, your plan will revert to the standard amount of included data advertised with your plan.
3. A SIM supplied with an eligible plan purchased during the Offer Period must be activated no later than 14 days after the Offer Period to receive the offer.
4. Bonus data unused at the end of any billing period during the offer will automatically be moved to your databank for future use, up to the maximum databank cap for your service. If you reach your databank cap, unused bonus data will expire at the end of the billing period in which it is awarded. Data stored in databank does not expire but will be forfeited if your mobile service is downgraded, cancelled or terminated for any reason.
5. If you change to a different eligible mobile plan after activation, you will continue to receive the offer on the new plan for the remaining portion of the 6-month term based on the amount of data included with the new plan. Changing to a different eligible plan during the Offer Period will not cause the 6-month term to restart.
6. If you change to an ineligible plan after activation, you will cease receiving the offer from the date of the plan change and forfeit any unused accrued offer benefits.
7. Eligible mobile plans are provided on a no fixed term contract and can be cancelled at any time without charges, but this will forfeit any remaining months of the offer.
8. Customers who activate an ineligible Tangerine mobile plan but change to an eligible plan during the Offer Period are not entitled to receive the offer.
9. Double data is not available and does not accrue while an eligible mobile service is suspended for any reason.
10. This offer cannot be transferred to another person or party.
11. The offer cannot be obtained outside of the Offer Period and cannot be applied retrospectively.
12. Tangerine mobile services must not be resold and are intended for use by the account holder only.

If you have any questions about how this offer may apply to you, please contact us on 1800 211 112 or via live chat on our website.