

# TANGERINE MOBILE 2-MONTHS FREE PLAN FEES TERMS AND CONDITIONS

The offer of 2-months free plan fees on a Tangerine mobile plan is for existing Tangerine customers signing up for a new mobile service or switching an existing Tangerine mobile service to a new plan, who complete the sign up by 31 December 2022 using their existing account details. This offer is only available to customers who have activated the offer via the Tangerine website, and this can be done by visiting from a dedicated offer landing page.

The 2 months is a promotional period and commences from the day that your new mobile service is activated. After this promotional period the cost of your plan will revert to the Recommend Retail Price (RRP) current at that time. The RRP of Tangerine mobile plans are subject to change in accordance with Tangerine's terms of service.

If you sign up, Tangerine will be your service provider for your mobile service and will handle all technical enquiries, complaints and servicing. This offer is subject to the full terms and conditions and eligibility criteria below:

1. The promotional period commences on 01/11/2022 and ends on 11:59pm AEDT 31/12/2022. Signups for new Tangerine mobile services completed outside of the promotional period (01/11/2022 to 31/12/2022) will not be eligible to receive the 2-months free plan fees offer.
2. This offer is available to existing customers only who have an active nbn™ or mobile service with Tangerine prior to the commencement of the promotional period. You must checkout using your existing Tangerine account details to qualify for this offer.
3. The offer of 2 months free plan fees on your new mobile plan will commence from the day that your mobile service is first activated and will run for 2 months. This offer is a once off discount to be applied monthly over a period of 2 months.
4. After this promotional period the cost of your plan will revert to the Recommend Retail Price (RRP) current at that time.
5. All discounts available with this offer apply to plan fees only and do not apply to the following:
  - a. Any additional services, charges or usage outside of your base monthly plan fee, including any non-standard calls or messages that are charged on a pay as you go basis.
  - b. Any add-on data plans, international calling plans, international travel packs or other add-on plans that are available for purchase and use in conjunction with your base mobile plan; and
  - c. Charges for any mobile handset that you purchase separately from us.

6. Customers switching an existing Tangerine mobile service (activated before 21/09/2022) onto a new 4G or 5G plan will require a new SIM card.
7. This offer is offered on a no fixed term contract. You are free to cancel at any time without charges. However, cancelling your service within the first 2 months forfeits any remaining months discounted.
8. This offer cannot be transferred to another person or party.
9. This offer is not valid in conjunction with any other offer or discount.
10. This offer will apply to a maximum of 5 mobile services per account.
11. The RRP may be changed at any time by giving 30 days written notice by email. The RRP will be the price shown on the Tangerine website for personal Tangerine mobile services.
12. The discounted Tangerine mobile services must not be resold and are intended for use by the account holder only.
13. If you have any questions about how this offer may apply to you, please contact us on 1800 211 112 or via live chat on our [website](#).