

## **Terms and Conditions**

## Tangerine 6 Discounted Months Offer on a 400 GB 5G SIM-only Mobile Broadband Data Plan

This offer provides Tangerine customers who sign up to a Tangerine 400GB SIM-only Mobile Broadband Data Plan with a discount of \$5 per month off the Recommended Retail Price (RRP) of their plan for 6 months from the date of activation, subject to these Terms and Conditions. This offer is valid from 22 March 2023 until withdrawn by Tangerine, which it may do at any time without notice. This offer is only available to new or existing Tangerine customers that are activating a Tangerine mobile broadband service for the first time. The 6 months is a promotional period and commences from the day your eligible Tangerine plan is activated. After this, the cost of your plan will revert to the Recommend Retail Price (RRP) for your plan current at that time. The RRPs of Tangerine mobile broadband plans are available on the <u>Tangerine website</u> and are subject to change in accordance with our <u>Standard Form of Agreement</u>.

This offer is subject to the full terms and conditions and eligibility criteria below:

- 1. This offer provides eligible customers with \$5 per month off their plan fees for 6 months when they sign-up to the Tangerine 400GB 5G SIM-only Mobile Broadband Data Plan.
- 2. The monthly discount of \$5 off will automatically be deducted from your first, second, third, fourth, fifth, and sixth invoices, or until you cancel your service or change to an ineligible plan (whichever is earlier).
- 3. This offer is only available to new or existing customers that are connecting to a Tangerine mobile broadband service for the first time. The offer is only available once per customer.
- 4. The offer will commence from the day your eligible Tangerine plan is activated and will run for 6 months. After the 6-month promotional period, the cost of your plan will revert to the Recommend Retail Price (RRP) current at that time. The RRP will be the price shown on the Tangerine website and in the Critical Information Summary for your plan.
- 5. Tangerine may choose to launch additional mobile broadband plans during the 6-month offer period and these plans may be ineligible for the \$5 per month discount. If you change to an ineligible Tangerine mobile broadband plan during the 6-month offer period, the \$5 per month discount will be removed from your account and your new Tangerine mobile broadband plan will be charged at the RRP shown on the Tangerine website, subject to any applicable discounts or offers that may be available with your new plan at the time of activation.
- 6. All discounts available with this offer apply to plan fees only and do not apply to the following:
  - a. any hardware or modem charges. If you choose to purchase a modem from Tangerine (rather than BYO or 'bring your own'), you will be charged for the cost of the modem, at



time of application. Modems supplied by Tangerine are unlocked and may be able to be used with another service provider; and

- b. any additional services, add-on subscriptions or charges outside the base monthly plan fee.
- 7. This offer is offered on a no fixed term contract. You are free to cancel at any time without charges. However, cancelling your service within the first 6 months forfeits any remaining discounted months.
- 8. This offer cannot be transferred to another person or party.
- 9. This offer is not valid in conjunction with any other offer or discount.
- **10**. This offer may be cancelled, varied, or withdrawn by Tangerine at any time.
- 11. If you sign up, Tangerine will be your service provider and the provision of your mobile broadband service is subject to our <u>Standard Form of Agreement</u> and these Terms and Conditions.
- 12. The discounted mobile broadband services must not be resold and are intended for use by the account holder only.
- 13. If you have any questions about how this offer may apply to you, please contact us on 1800 211 112 or via live chat on our website.